

LIBERALS WANT 211 TELEPHONE INFORMATION SYSTEM

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Leo Glavine, MLA
Kings West

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(Halifax, NS) Today, Kings West MLA Leo Glavine introduced a bill in the legislature to establish a 211 telephone system to provide Nova Scotians with information on available services.

The *Information 211 Act* seeks to establish the number “211” as a telephone number for use in the province to access information about a full range of community, social, health and government services.

Glavine says the Liberal bill calls on the Minister of Service Nova Scotia and Municipal Relations to work in consultation with the United Way of Canada to develop and implement the province-wide system.

“A single three-digit telephone number will provide easier access to the services Nova Scotians are looking for, whether it’s a childcare program or resources for an aging parent,” says Glavine.

Glavine says this service would provide easier access to available health and emergency services after an emergency by reducing inefficiencies in connecting people and duplication of efforts.

He adds that a 211 system is a way of reaching out to all Nova Scotians, young and old, regardless of where they live. “Not all Nova Scotians have access to the Internet and the wealth of information available online. This system increases accessibility to services and does so in a cost-effective manner.”